

Online Reservation System Trouble Shooting

Some users may experience a blank screen or inability to register via a mobile device, tablet, or desktop computer; this is typically due to “Cookies” being disallowed or Cookie settings specifically related to third party sites. For all platforms, Cookies must be enabled and set to “Accept 3rd Party Cookies”. To remedy, please follow the steps below:

Google Chrome:

Follow the directions at the link below to enable 3rd Party Cookies:

<https://support.google.com/accounts/answer/61416?hl=en>

Firefox:

Follow the directions at the link below to enable 3rd Party Cookies:

<https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>

Internet Explorer

Follow the directions at the link below to enable 3rd Party Cookies:

<http://windows.microsoft.com/en-us/windows7/block-enable-or-allow-cookies>

Safari:

1. Go to the Safari drop-down menu.
2. Select Preferences.
3. Click Privacy in the top panel.
4. Under 'Block cookies' select the option 'Never.'

iPhone / iPad

Update your browser settings to enable cookies by selecting the “Settings” icon.

- Select the option for your preferred browser
- Scroll to “Privacy & Security”
- Select “Block Cookies”
- Select “Never”
- Please quit your browser and re-open the application for the changes to take effect.

For further information on troubleshooting Cookies on your Mac computer please refer to this support link to the Apple website:

http://support.apple.com/kb/PH17191?viewlocale=en_US&locale=en_US

